

DIGITAL PROJECTION, INC.

PRODUCT WARRANTY*

During the Warranty period, where Digital Projection is satisfied that any claim (excluding lamps) is within warranty, defective projection systems and accessories will be repaired or replaced at Digital Projection's option. Warranty service is performed at Digital Projection Authorized Service Depots or at Digital Projection's Headquarters in Kennesaw, Georgia. Equipment (or parts thereof), which is replaced, shall become the property of Digital Projection. The Product Warranty is void on parts and lamp modules returned with broken warranty seals. The product warranty does not apply to operational symptoms or failures induced as a result of the use of third party control devices, third party communications or control software, or other system components not supplied by Digital Projection. The product warranty shall not apply to the repair or replacement of any parts or components required to support the regular and normal operation or maintenance of the Products and shall not apply to any damage to or failure of the products resulting from acts of God or conditions beyond the control of DP Inc., including, but not limited to, accidents, fire, misuse, improper installation or adjustments, modifications, alterations, tampering, disconnection, vandalism, or failure to properly maintain or operate the Products. Any exceptions to the conditions in this Warranty are valid only if confirmed in writing by Digital Projection's Director of Sales or Director of Operations.

Projection Systems & Accessories

Showlite, Mercury, Titan, Highlite, Thunder, Lightning, DLP Cinema series and MMS / VIP Products:

All components excluding projection lamps, lamp modules and reflectors, carry a one year parts and labor warranty commencing on the date of initial installation or ninety (90) days after the invoice shipment date, whichever occurs first, during which time defective projection systems and accessories will be repaired or replaced at Digital Projection's option.

iVision and dVision Series:

Standard Use Applications (Less than 8 hours per day): All components excluding lamps, carry a two year parts and labor warranty commencing on the date of initial installation or ninety (90) days after the invoice shipment date, whichever occurs first, during which time defective projection systems and accessories will be repaired or replaced at Digital Projection's option.

High Use Applications (more than 8 hours per day): As long as motorized parts, including cooling fans and color wheels, are replaced every 8000 hours, and lamps are replaced at a maximum of every 2000 hours, all components excluding lamps, carry a one year parts and labor warranty commencing on the date of initial installation or ninety (90) days after the invoice shipment date, whichever occurs first, during which time defective projection systems and accessories will be repaired or replaced at Digital Projection's option. The motorized parts are considered maintenance items, therefore, the cost for these items is the responsibility of the customer.

Product Upgrades and Repairs

If the projector/part is upgraded or repaired, and is in warranty, the warranty on the associated parts and repairs is either ninety (90) days parts and labor or the outstanding period of the projector warranty, whichever is greatest.

If the projector/part is out of warranty, the warranty on the associated parts and repairs is ninety (90) days parts and labor. Warranty commences on the date of shipment by Digital Projection, of the hardware, software upgrades and/or repairs.

Projection Bulbs, Lamp Modules and Reflectors

Where Digital Projection is satisfied that any claim with respect to projection bulbs, lamp modules or reflectors is within warranty, Digital Projection shall, at its option, either replace the components free of charge or credit the Purchaser with the proportion of the price which the residual warranted life bears to its total warranted life. Equipment (or parts thereof), which is replaced, shall be the property of Digital Projection. With respect to projection bulbs, the pro-rated value will be based on hours of use. See specific product lamp warranty conditions below.

Projection Lamps (Bulbs) for POWER, 4dv, 3gv, Lightning 10gv, 10sx, 15sx, 22gv, 22sx, 28sx, 30sx+, 35HD, 35HD-T, Thunder 9000gv, 10000Dsx and Digital Projection Cinema iS10, iS8-2K and iS15-2K

The first lamp included with each projector, and all subsequent lamps purchased, are warranted to strike¹ and against manufacturing defects for one year commencing from date of shipment or 600 hours of use, whichever occurs first.²

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Projection Lamps for POWER 5dv, 5gv, 6gv, 7gv, 8gv, 6sx, 8sx, 10sx

The first lamp included with each projector, and all subsequent lamps purchased, are warranted to strike¹ and against manufacturing defects for one year commencing from date of shipment or 500 hours of use, whichever occurs first.²

Projection Lamps (Bulbs) for HIGHlite 3000gv, 4100gv, 5000gv, 5100gv, 4000Dsx, 6000Dsx, 8000Dsx+, 12000Dsx+, 10000HD and 12000HD

The first lamp included with each projector, and all subsequent lamps purchased, are warranted to strike¹ and against manufacturing defects for 90 days commencing from date of shipment or 1000 hours of use, whichever occurs first.²

Projection Lamps for SHOWlite, Mercury, Titan, iVision and dVision

The first lamp included with each projector, and all subsequent lamps purchased, are warranted to strike¹ and against manufacturing defects for 90 days commencing from date of shipment, or 500 hours of use, whichever occurs first.

Lamps (Bulbs) and Reflectors sold by Digital Projection for user replacement in Modules

All lamps and reflectors sold for user replacement in modules are supplied with an out-of-box warranty only. Defects must be noted and communicated in writing to Digital Projection within ten (10) days of the invoice date. Where user re-lamping causes a negative effect on the projector or other components, the product warranty is invalidated. The manufacturer's decision is final.

Non Digital Projection supplied bulbs, reflectors and lamp modules

Modules, bulbs and/or reflectors requiring service that were not originally supplied by Digital Projection, will only be serviced at Digital Projection's option. No warranty will be offered on the service of non-DP supplied lamp modules and bulbs. Where use of non-DP supplied components causes a negative effect on the projector or other components, the product warranty is invalidated.

Reflectors and Lamp Modules (excluding bulbs) for Lightning, HIGHlite and Thunder

Lightning lamp module components and reflectors carry a pro-rated warranty against defects in materials and workmanship for six (6) months or 600 hours of use, whichever comes first. HIGHlite and Thunder lamp module components and reflectors, carry a six (6) month pro-rated warranty against defects in material and workmanship. This warranty is void on re-lamped modules for all products if the replacement of the bulb or reflector is carried out by a party other than Digital Projection, Inc., or if bulbs or reflectors provided by a supplier other than Digital Projection are installed in the Module.

Freight

Warranty projector replacement parts will be shipped at Digital Projection's expense using standard 3-5 day service. Customers are responsible for the cost of returning warranty parts to Digital Projection. Round-trip freight costs for lamp modules and non-warranty parts are the responsibility of the customer.

Parts Returns

All parts returned for any reason must be clearly marked with the RMA (Return Material Authorization) number issued by Digital Projection. RMA numbers are obtained from Digital Projection Customer Support. All parts returned must be shipped in original packaging; failure to do so could result in transit damage and the warranty being voided.

1. Lamps that fail to strike may be due to external causes such as venue mains power or other projector components. DPI reserves the right to verify the cause of the fail-to-strike condition before providing lamp warranty coverage.
2. Projection Lamps for all models must include the original and functional lamp hour meter on the lamp assembly. Lamp assemblies returned to Digital Projection which do not include the original hour meters carry a warranty of 30 days from date of original shipment.

* This Product Warranty Statement is intended to clarify Digital Projection's terms and conditions of sale and seeks to explain practical operation of those terms in respect to warranty. As such, it is subject to the terms of Digital Projection's dealer agreement.